



Request Service

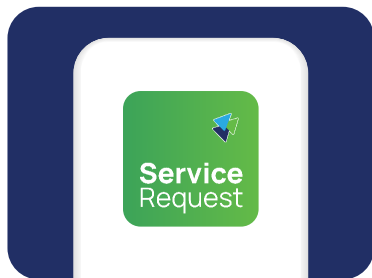
If you experienced an issue with your service or a machine malfunction, you can submit a service or refund request 24/7 in one of the following ways:



*Machine license plate is located on the front of the washers and dryers.

Use our in-app function

1. If you are using our CSCPay or CSC GO App, there's a Service Request function.
2. Scan the license plate* on the front of the machine, or enter the machine number & hit 'submit'.
3. Indicate the machine's problem, fill in contact info, & hit submit.



Use our service app

1. Download CSC ServiceWorks Service Request App to your smartphone.
2. Scan the license plate* on the front of the machine, or enter the machine number & hit 'submit'.
3. Indicate the machine's problem, fill in contact info, & hit submit.



Visit our website

1. Go to cscsw.com.
2. Click on Request Service.
3. Enter the machine license plate number and hit submit.



Call Customer Support

1. Call 844-272-9675.
2. Press #1 if you are a customer and #2 if you are a property owner.
3. Provide the CSC Representative with the license plate number.